

CONTINUOUS QUALITY IMPROVEMENT *

* For justice system leadership, managers, and quality assurance staff

Most change efforts fail because important implementation and post-implementation strategies are overlooked, but this doesn't have to be the case. Through a process of continuous quality improvement (CQI), agencies can ensure ongoing success in achieving recidivism reduction goals. This course assists participants in developing an action plan that provides them with a roadmap, tools, and strategies critical to ensuring fidelity to evidence-based practices (EBP).

Delivery Option	Course Length	Recommended Class Size
Virtual	3 Days, 2.5 Hrs./Day	Up to 20
In Person	1 Day, 7 Hrs.	Up to 30

By the end of the course, participants will be able to:

- describe the research that underlies the need to implement CQI processes
- identify and prioritize the key EBP policies and practices that are best supported by CQI processes
- identify key performance measures
- describe—through an action plan—the agency's strategy for implementing CQI, including the processes and tools that will be used and the people who will be responsible for implementing the plans

Course Fees:

Training costs are provided at a fixed rate. The rate includes pre-training preparation, material development, logistics and planning, travel expenses or IT coordination, and post-training follow-up. The cost of Continuous Quality Improvement training is \$6,650.00 for in-person and \$6,150.00 for virtual training.

Note: A purchase order or signed statement of work is required to secure training dates. Email becca.ford@empowercommunitycare.com to ask questions or learn more!